



Community is Everything



48TH ANNUAL REPORT 2021/22

Our Message to You

The Calgary Society for Persons with Disabilities (CSPD) supports individuals throughout their lifetime, allowing them to be valued, contributing members of society. Our Mission is to support Adults with Developmental Disabilities to reach their greatest potential through quality residential services and community access.

Over the past year, CSPD has continued to provide service in an ever-changing environment. During this time, we supported our clients in staying safe at home and, over time, to gradually begin the process of getting back out into the community. We are happy to report that our clients are once again participating in their community access programs, getting out and enjoying the freedoms that they had enjoyed prior to the pandemic, and interacting with their friends and families.

While doing all this, we continue to provide support in a safe and conscientious manner. This requires our staff and visitors to continue to adhere to various safety precautions to ensure we manage the risk to which our clients are exposed. Everyone is flourishing with their newfound freedom, and it has had a positive effect on everyone's mental well-being. Thanks to our amazing support staff who have persevered through many months of challenges, and also to friends and families who have been so understanding and supportive, we can say that CSPD has weathered this storm very well and we are looking forward to the year ahead.

This past year, CSPD once again participated in the Creating Excellence Together (CET) accreditation process. This event takes place every three years, with this year conducted virtually. While it proved to be a challenge to participate in a survey of this depth virtually, We are happy to report that we came through with flying colours. For the second survey in a row, CSPD achieved 100% scores in all areas! This is in itself a tremendous accomplishment, but when you consider that this survey covered the period we were locked down due to COVID-19, it is all the more amazing. A huge thank you goes out to all our staff, clients, and families for helping make this happen.

This year also marked a major change in the organization – the retirement of our Executive Director, Mickey Greiner. Mickey has been with CSPD since August 1, 1979 and has had a deep impact on the whole organization. She has worked tirelessly to advocate for our clients, staff, and families, and has been a constant source of support in the disabilities field for years. Mickey has led CSPD through many challenges and has been a mentor to many. Her influence will be felt far into the future. We look forward to a continued connection with Mickey and wish her the best as she moves into a new and exciting phase of her life.

Looking ahead, we are pleased that we can once again recognize the accomplishments of our dedicated staff. We always have so many service awards to present, and of course we also recognize one deserving staff member and one client with our Staff and Client recognition awards. These awards have so much meaning, and we always look forward to getting to present these well-deserved awards. Without the dedication of all the staff at CSPD we would not be able to reach the heights that we do year after year.

Sean Hann
Chairperson, Board of Directors

Sheri Wyllie
Executive Director



STAFF AND CLIENT AWARDS

FIVE YEAR SERVICE AWARDS

- Felicia Omenazu
- Jennalee Salazar
- Dallal Taylor

TEN YEAR SERVICE AWARD

- Charlotte Makinde

FIFTEEN YEAR SERVICE AWARD

- Thora Ndembe

CLIENT RECOGNITION AWARD

- Troy Quon

STAFF RECOGNITION AWARD & FIVE YEAR SERVICE AWARD

- Salve Pineda

A WELL DESERVED RETIREMENT

- Mickey Greiner



Five Year Service Award

Felicia Omenazu

Felicia is a proud and hard-working member of the 38th Street team. She works hard to ensure that the wants and needs of clients are always met. Felicia can be counted on to always have a smile on her face and a great attitude. Staff and clients alike look forward to working with her. Her first five years have been absolutely amazing, and we know we will enjoy many more years together.



Five Year Service Award

Jennalee Salazar

It is hard to believe Jennalee has already been employed with CSPD for 5 years. Jennalee has worked as part-time staff, and is currently a Residential Relief Support Worker. She has enjoyed most of her work experience at the Rosscarrock homes, supporting the ladies that reside there. The ladies look forward to her coming in, and the staff always know they have a reliable relief person to fill in when they cannot be there themselves. Jennalee is a great role model and a true believer in keeping it in the family – she is following in her Mom’s footsteps at CSPD and is well on her way to becoming one of the greats in her own right.



Five Year Service Award

Dallal Taylor

Dallal Taylor has been an amazing support to CSPD during her five-year career working alongside us. There is not a day that goes by without someone saying, "ask Dallal"! We would definitely be lost without her skills, energy, and ability to figure out whatever is needed.

Dallal has become an integral part of the CSPD and participates in all areas. She is a real force on our Fund Development Committee and always ensures that we are all on top of what we need to accomplish. Dallal is the first face you get to see when you come into the Administration office, and she greets everyone with a big smile and a warm hello. She enjoys a great relationship with the clients we support, and recognizes the big impact small gestures can have – Dallal ensures each and every client receives a birthday card on their special day.

It is common knowledge that administrative assistants are the force behind any workplace, and ours is no different. We would be lost without her hard work, charm, and ability to get every job done! We can't believe how lucky we are to have Dal, and we look forward to what the next five years will bring.



Ten Year Service Award

Charlotte Makinde

Congratulations to Charlotte as she celebrates her tenth year with CSPD! Charlotte has worked in a full-time capacity at the 72nd Street Home and currently at the 38th Street Home. Charlotte is very accommodating and can always be counted on to go the extra mile to provide extra support whenever required. Charlotte has a keen sense of what she wants to achieve at CSPD and is always working towards the goals she has set. We see only great things in Charlotte's future!



Fifteen Year Service Award

Thora Ndembe

CSPD has had the good fortune to work alongside Thora since 2007. Right from the start she has worked very hard and is currently the Team Leader at Rosscarrock "A" Home. She is dedicated to providing great support for the ladies who reside at that home, and is a very accommodating leader. She exemplifies a great understanding of what motivates her support team and has always been a wonderful role model. Thora has shown great growth over the years that she has worked alongside us, and has also experienced many changes in her own life such as becoming a mom to two beautiful daughters. We look forward to getting to continue to grow with Thora and benefit from the many gifts she has to offer.



Client Recognition Award

Troy Quon

Troy Quon is the worthy recipient of the Client Recognition Award for 2021-2022. He has only been with the CSPD since February 2021, and in this short time he has become a thriving member of our organization. Troy has made an impact and has achieved so much, considering he came to live at the 37th Street Community Home right in the middle of the COVID-19 pandemic. Not only did he move to a new house with new roommates, but he was then locked down for several months, having to make several adjustments to his previous routine. Troy has blossomed and learned so many new things. He has accomplished meeting all his goals while maintaining a great attitude. We can hardly wait to see what the future has in store for Troy as he continues to grow and be a real inspiration for everyone.



Staff Recognition Award & Five Year Service Award

Salve Pineda

Not only is Salve celebrating her 5-year anniversary with CSPD, but she was also selected as the recipient of our Staff Recognition Award. That is a lot to accomplish in a fairly short period of time!

Salve is dedicated to the clients she works with and provides amazing support. She seeks out and participates in great activities that her client enjoys. The nomination we received regarding Salve for the Staff Recognition Award pointed out so many wonderful qualities, such as her teamwork and resourcefulness – she goes out of her way to include other clients in the outings that she has planned and is one of the most cooperative and resourceful staff members we know.

Salve is creative in the activities she plans alongside the individuals that she supports, and is very proactive. She treats everyone with respect; there has not been one instance of anything less than the utmost appreciation and respect for everyone, staff and clients alike. She knows and values the rights of those that she supports, and sees people for who they can become, not for their perceived flaws.

(continued)

Empathy also comes very naturally to Salve. She is able and willing to put herself in anyone's shoes, especially in a circumstance where one of her clients is struggling with difficult emotions or personal issues. Salve is also a great connector. She is not content with the bare minimum, she loves to bring people together, and she ensures everyone is really enjoying themselves. Salve will drop everything, to help someone feel like they belong. She also always makes sure the clients experience empowerment. This is evidenced by the success and happiness of the clients that she works with. She is always encouraging everyone to grow, and recognizes all that everyone is capable of.

On top of all these things, clients, community contacts, co-workers, and family members recognize the excellent quality of the support Salve provides. Without question, there are many people at CSPD that are deserving of this award; however, it is obvious that Salve has gone above and beyond.



Celebrating You and Your Retirement

Mickey Greiner

Where does one even begin when describing Mickey Greiner? At the beginning, I suppose.

Mickey came to CSPD in 1979 when we were still called the Calgary Residential Service's Society. She was a bright, young, eager lady who could not wait to make a difference in the lives of the people she worked with. Who would have known back then just how big of an impact she was going to have?

Over the years, Mickey has worked in every area of the organization, and no matter what she was doing she always made a splash. When Mickey started with us, she went by her given name, Ursula, but one of our clients found Ursula difficult to say and branded her Mickey and 42 years later she is still known by that moniker.

Mickey started off working with our clients in our community homes. She worked the front line and has always remained aware and cognizant of what it takes to be out there working in the homes. It was not long, though, until people realized that Mickey was special – she had a real ability to champion the needs of others and possessed amazing leadership skills, all of which we have been able to benefit from for many, many years.

(continued)

You must also realize that we have also had the privilege of getting to see the many hairstyles of Mickey over the 4 plus decades she gave to CSPD. Mickey always loves it when we mention that, especially when we have pictures to back it up!

Over the years, there have been many changes to the field in general and of course here at CSPD. Mickey could always be counted on to spearhead many of these changes, and was always a staunch advocate for change toward the betterment of the lives of people with disabilities. She was an avid participant in the Service Provider Council, and for a time served on the Executive Committee. She always participated in and enjoyed the Disability Film Festival, and could be counted on to help out with any activity that would improve the lives and well-being of the individuals we support.

It would be an understatement to say that Mickey is going to be missed – she has always been such an integral part of the fabric of CSPD. Whenever someone was celebrating a special birthday, wedding, or special achievement, Mickey would be there to share in their happiness. She would regularly go out of her way to congratulate staff members on their various achievements, and you could often see her sitting in her office taking the time to just chat and get to know the people she worked alongside. Mickey has also always been there during the tough times. She is so caring and compassionate, and has a real way of making everyone know just how much she really does care, and that she will do whatever she can to help you through.

These are just a few of the reasons that CSPD is going to forever be impacted by Mickey Greiner and her immense presence. Simply put, Mickey is the reason why CSPD is the well-respected, amazing organization it is today. We have thrived under her leadership, and her legacy will be a big part of who we are, how we operate, and the difference we make in people's lives for many years to come.

While we are sad to see the departure of such an amazing person, we are also happy that Mickey is leaving us to live out her future doing the things she loves to do: spending time with friends, travelling, spending quality time with her family, and participating in the active lifestyle Mickey has always enjoyed. The best part of it is that she gets to do all this with a clean bill of health. We are all so happy for Mickey and we all wish her the best life ever as she moves into the next exciting chapter!



“The family is the first essential cell of human society.”

– POPE JOHN XXII

One of the definitions of family is a group of people united by certain convictions or common affiliation. This is certainly true of the “family” that is CSPD. Over the years, we have celebrated the many aspects of why CSPD is the amazing organization that it is. This has included our staff, our stakeholders, our clients, and our funders. But one thing for sure is our families are what really makes us the outstanding unit we have become.

Without the support and strength of our families, we would not be able to take care of our clients with the CSPD values which are respect, resourcefulness, connecting, empowerment, empathy, and teamwork. One of the things that CSPD has always prided itself on is our ability to provide service to our families over the course of a lifetime.

We have clients that have been alongside us since the 1970’s and some as recent as 2021 and they are all equally as important and vital. Over the years’ families have gone to extremes to lobby for funding for supports, staffing dollars and the ability for their children to receive the backing that all Albertans deserve.

Family has always been there through the ups and downs and here at CSPD we are blessed to witness these moments time and again.

The lives of the people we support are so greatly enriched by the relationships they share with their parents, siblings, nieces and nephews and so many other extended family members. This is evident when you see just how much Karen Steinacker looks forward to spending the weekends with her Mom and sister and how Tanya Doerr counts down the seconds to when her Dad is showing up for his visits and to take her to their family home for the weekend. You will never see a bigger smile on anyone’s face as when Corey Prevost’s mom shows up to spend the afternoon with him watching his favourite movie while snacking on timbits or the beautiful joy Michelle Watson displays when she is taking part in family celebrations and functions. These are the moments that make the lives of our clients so meaningful and what makes CSPD the happy family that we are.

Independent Auditors' Report

OPINION

We have audited the financial statements of Calgary Society for Persons with Disabilities which comprise the Statement of Financial Position as at March 31, 2022 and the Combined Statement of Operations, Statement of Changes in Net Assets, Statement of Cash Flows, Fundraising Statement of Operations, Residence Statement of Operations, Persons with Developmental Disabilities Statement of Operations and Casino Statement of Operations for the year then ended, and a summary of significant accounting policies and other explanatory information.

In our opinion, these financial statements present fairly, in all material respects, the financial position of Calgary Society for Persons with Disabilities as at March 31, 2022 and its financial performance and its cash flows for the year then ended in accordance with Canadian Accounting Standards for Not-for-profit Organizations.

BASIS FOR OPINION

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

RESPONSIBILITIES OF MANAGEMENT AND THOSE CHARGED WITH GOVERNANCE FOR THE FINANCIAL STATEMENTS

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian Accounting Standards for Not-for-profit Organizations and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so. Those charged with governance are responsible for overseeing the Society's financial reporting process.

Independent Auditors' Report

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.

Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

Conclude on the appropriateness of management's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion.

Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.

Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation. We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

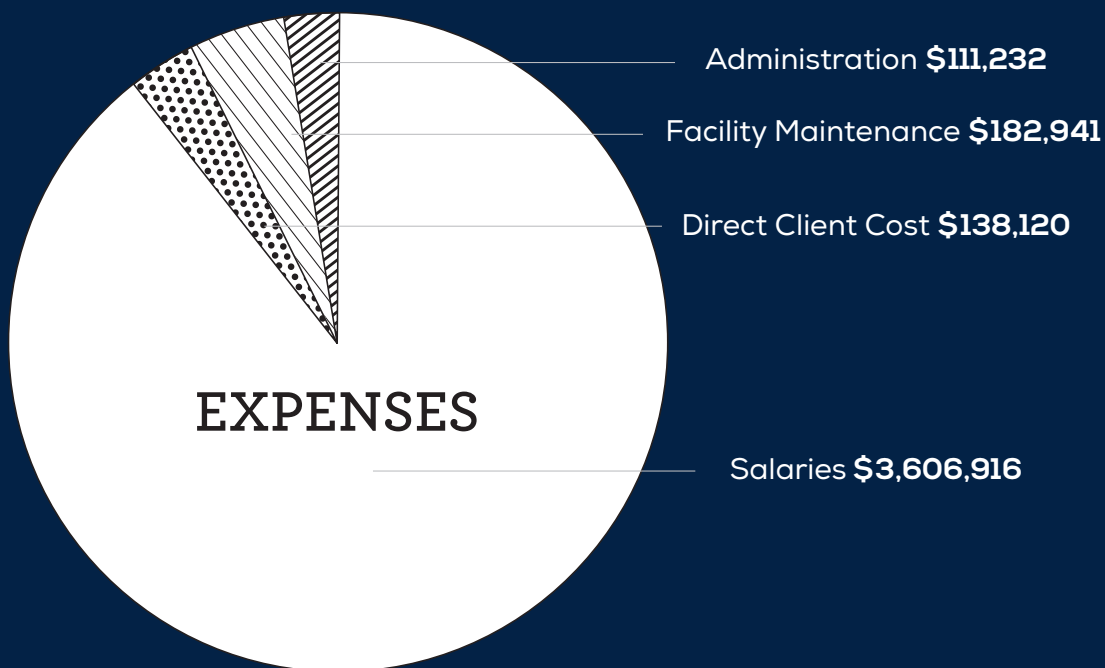
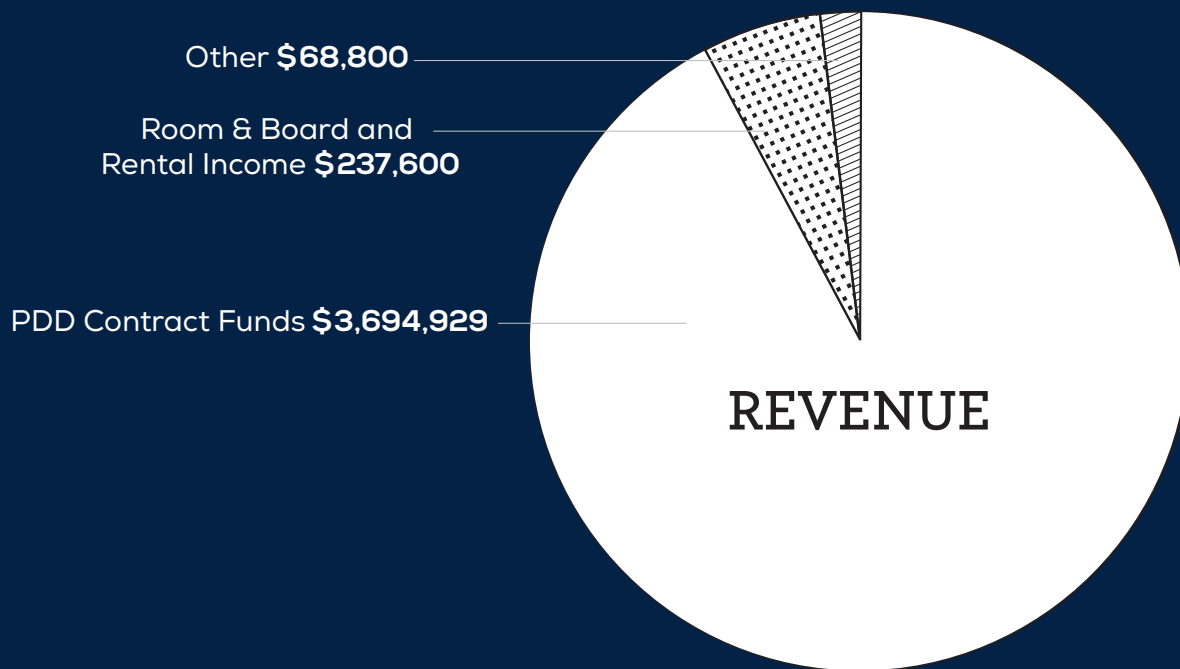


Calgary, Alberta
May 25, 2022

Chartered Professional Accountants

Combined Statement of Operations and Changes in Net Assets

For the Year Ended March 31, 2022	2022	2021
INCOME		
Government operating contract	\$ 3,683,127	\$ 3,641,330
One-time grants	11,802	14,616
Room and board and rental income	237,600	218,138
Fundraising and casino	64,991	81,880
Interest income (Note 6)	1,284	2,185
Other income	2,525	2,123
Covid-19 Government Assistance	-	25,000
	\$ 4,001,329	\$ 3,985,272
EXPENSES		
Amortization	56,370	66,644
Automotive	16,457	15,233
Food	109,560	101,640
Fundraising	6,807	84
Insurance	16,511	15,051
Interest and bank charges	711	695
Office and supplies	44,066	55,885
Professional fees	12,432	15,646
Repairs and renovations	32,300	30,754
Settlement of Legal Claim	-	90,171
Small appliances and linens	21,524	15,868
Staff and community relations	34,312	30,037
Staff development	19,711	10,480
Telephone and utilities	56,236	55,226
Travel	5,296	4,277
Wages and benefits	3,606,916	3,559,542
	\$ 4,039,209	\$ 4,067,233
(DEFICIENCY) EXCESS OF INCOME OVER EXPENSES BEFORE THE FOLLOWING	(37,880)	8,210
Settlement of legal claim (Note 8)	-	90,171
(DEFICIENCY) EXCESS OF INCOME OVER EXPENSES	(37,880)	(81,961)
NET ASSETS, BEGINNING OF YEAR	1,438,817	1,520,778
NET ASSETS, END OF YEAR	\$ 1,400,937	\$ 1,438,817



2021/22 Donations

Caroline Lee
Ana Aron
Heather Sparrow-Barsotti & Ron Barsotti
Yvon & Sylvia Belanger
Gill Bell
Gryphon Benefits & Insurance Inc
Ricky Blackett Canada Helps
Rosalie & Jim Buggs
David Cheney
In memory of Ella Gething
Arley & Myra Cocks
John Craft
Jacqueline Cumming
In memory of Ella Gething
Heinz Doerr
Paulie Duhaime
Alex Prediger & Teresa Engel
Donna Fasang
Lynn Goldfeldt Canada Helps
Sean Hann

Bill & Nancy Hay
In memory of Denise Costello
Bill & Nancy Hay Calgary Foundation
Katarina Kicovic
Margaret Law
Nadine LeBlanc
Thomas & Lorraine Loucks
In memory of Ella Gething
Aditya Machiraju Canada Helps
Chloe McBean Canada Helps
Brian Malkinson
Edon Management
Catherine Matheson
In memory of Ella Gething
Ann Mitchell
Pay Pal Giving Fund
Amy Persaud
GSC Properties Ltd.
Denise Piper Canada Helps-Seniors
Martin & Jackie Shaddick
Keith & Maureen Shields
Heather Smithson

Paul's Pizza Steakhouse & Lounge
Sue Thompson
Norma Thurston Canada Helps
Janice & Robin Tudor
Giving Tuesday-Canada Helps
Sanjeeva Vallepalli
Canada Helps-Seniors
VMP Financial Group Inc
Sean Vosburgh
Sean Vosburgh TD
Robert & Shirley Ware
Irene & David Watson
Jim Wilkins Canada Helps
Trudy & Lloyd Wilson
Susan Ziriada
In memory of Larry Hank

Gifts in Kind
David Cheney
Katrin Cheney

Special Thanks & Acknowledgements

EXECUTIVE BOARD OF DIRECTORS

Sean Hann
Chairperson

Heather Sparrow-Barsotti
Vice Chairperson

Sean Vosburgh
Treasurer

Chloe McBean
Secretary

BOARD OF DIRECTORS

Sandie Cheney
Director

Adolfo Peters
Director

Ian Main
Director

ADMINISTRATIVE TEAM

Sheri Wyllie
Executive Director

Tammy Rietveld
Residential Coordinator

Angela Phillippo
Program Coordinator

Karen Young
Outreach Monitor

Lenni Rae
Bookkeeper

Dallal Taylor
Administrator

SPECIAL THANKS

Ministry of Community and
Social Services

Calgary Region, Disability Services
PDD Program

Ministry of Alberta
Infrastructure & Transportation

Ina Jean Gietz, Family and Friends
Auxiliary Chairperson

Matter Studio
Concept & Design

Join us & Become a Member

**SHOW YOUR SUPPORT FOR CSPD AND THIS YEAR'S MEMBERSHIP
DRIVE BY PURCHASING A MEMBERSHIP.**

Members are authorized to vote at the Annual General Meeting and/or
Special Meetings of the Society.

Members will receive invitations to special events, such as the
Stampede BBQ, Annual Christmas Party and Recognition Awards.

The more members CSPD collects, the stronger our voice will be
when advocating for our clients.

*Please note: Members must be of legal age and have paid their membership fee for the current year.



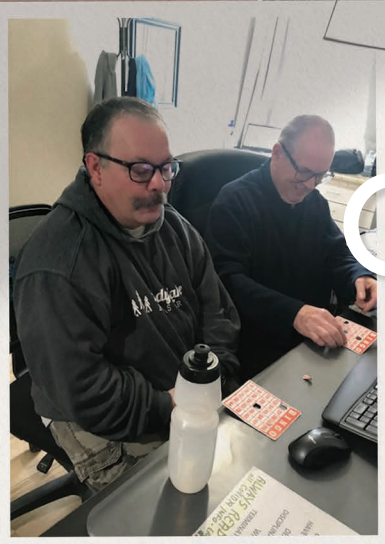
In Memory of Lynn Evelyn Cockbain

JANUARY 2, 1961 – MAY 18, 2022

Lynn Cockbain passed away on May 18, 2022. She is sadly missed by her brother David (Debby), her sister Heather Smithson (Leigh), her numerous nieces and nephews, and her supportive roommate Rob Sabados. Lynn will also be missed by her roommate of 30 years, John Podetz. Lynn was predeceased by her parents Joe and Hazel.

Lynn was a happy soul who touched all those who had the opportunity to know her. Lynn became a part of CSPD in 1981 and had lived being supported by the Sabados family since 1994; she was a true member of their family. Lynn enjoyed the adventurous side of life and was always up for anything that involved speed, whether it was riding on a quad, heading out for a boat ride, or riding a roller-coaster. Her favourite words were always "go faster" and "wheeeee", always accompanied by her signature joy-filled laughter!

Thank you to the Sabados family, especially Rob, who supported Lynn right until the very end.



Community

is

Potential

