



Through
tough times,
families
are made.



47TH ANNUAL REPORT 2020/21

Our Message to You

The Calgary Society for Persons with Disabilities (CSPD) supports individuals throughout their lifetime to be valued contributing members of society. Our Mission is supporting Adults with Developmental Disabilities to reach their greatest potential through quality residential services and community access.

In March of 2020 the way we provide services changed drastically due to the COVID-19 pandemic. At that time, we had to discontinue all of our community-based programs, and support all our clients who participated in other organizations for their community-based programs at home. At the same time, we had to alter the ways we provide those necessary supports, limiting the number of staff who could access our Community Homes to work and the number of locations that they could work in. There were also many limitations placed on visiting with friends and families. We are pleased and happy that over the past year our clients and staff have continued to flourish, and in many cases have even grown in the “new normal”. Everyone has done their part to follow all of the guidelines and structures, and everyone has become adept at using technology to stay connected while still connecting with their families, friends and outside affiliations. Not a day goes by when you won't find the individuals we support connecting with parents, siblings or staff from other organizations to keep themselves an integral part of their social circles.

Unfortunately, CSPD was not spared the effects of the COVID-19 pandemic, as some of our staff and clients tested positive for the virus. However, the dedication and commitment that our staff displayed in these stressful situations was incredible. Day after day they continued to come to work and provide the care and essential support, all while covered from head to toe in the necessary PPE. Most notably, as a result of their social circle expanding to accommodate for our community, many of our staff were required to distance themselves from their own families when they went back to their own homes. Not once did anyone voice any concerns about going in to work or the possibility of staying away because of the positive cases; everyone diligently moved forward and did what they needed to do. It was truly awe inspiring.

Fund Development continues to be essential to our organization and is a vital part of how we live up to our mission for our clients to access quality service. This year we were forced to cancel all of our regular fund-raising ventures including the Scotiabank Charity Challenge, The Burn N' Mahn dueling pianos, silent auction, and our casino. Money from these endeavours make it possible for the Society to replace appliances and furniture, do necessary renovations as well as maintain our agency vehicles to name just a few. This year we were very fortunate that the many friends and families associated with the organization came forward and made generous donations to make it possible for us to reach some of our fund development goals. Our appreciation goes out to everyone who has stood with us in this challenging year.

This year we would really like to express our deep appreciation to our dedicated employees and team members. They are the real heroes in this year of never-ending challenges. The supports that have been provided and the achievements that our clients have had are due to their on-going dedication, perseverance and their overall care and compassion. We want to offer our congratulations to the recipients of this year's service awards as they continue to work so hard at their jobs and make a difference each and every day. It is because of these staff that our clients have remained safe, secure and have had the continued ability to live their lives in the way they want to. We could never thank them enough for all that they have done.

Moving forward we are pleased that our staff and clients have received their first doses of the vaccine and we can see a light at the end of the tunnel. We are all looking forward to being able to access the community and move on with our goals and aspirations. We know everyone is looking forward to being able to spend time with families, friends, and to be able to gather and celebrate our freedom.

Ian Main

Chairperson, Board of Directors

Sheri Wyllie

Residential Coordinator



STAFF AND CLIENT AWARDS

FIVE YEAR SERVICE AWARDS

Jennifer Rogers
Brenda Duran

TEN YEAR SERVICE AWARD

Claire Ritter
Roussa Bizimana
Innocent Ezenwile
Chinwe Okafor
Sunday Jegede

CLIENT RECOGNITION AWARD

Lee Davis

STAFF RECOGNITION AWARD

Ade Oduwole



Five Year Service Award

Jennifer Rogers

Jenn worked at CSPD several years ago in a relief capacity and left to pursue other opportunities, since that time she has returned to CSPD and we could not be more thrilled. Jenn is the Team Leader at the 41st Street Community Home and we consider ourselves to be the lucky recipients of her skills and talents. Jenn listens to the voices of everyone around her and makes decisions based on the needs of the clients she supports. She is a fountain of knowledge and puts this information to use daily with the team she leads. Jenn has a wonderful relationship with the families and support networks of the clients that she supports and they appreciate her attention to detail and her ability to always be on top of everything that goes on. We are so happy that she returned to CSPD and we get to flourish with the supports she provides.



Five Year Service Award

Brenda Duran

Brenda Duran has worked in a relief position with CSPD and has had the opportunity to work in almost all the programs and locations that CSPD has. She is always hard-working and performs her job with great professionalism. Brenda can be counted on to be up to date with information about clients wherever she is working, which is no easy feat considering the many different locations she works. She greets everyone with a happy smile, and everyone she interacts with describes seeing Brenda like welcoming an old friend into their home.



Ten Year Service Award

Claire Ritter

Claire Ritter has spent the last decade working alongside the staff and clients at the Wildwood Community Home. In that time, she has proven herself indispensable. The ladies at Wildwood absolutely love having Claire as an integral part of their life because she ensures that they are always well supported and keeps everyone entertained. Claire enjoys spending her free time camping on her property near Sundre and has many times taken the ladies along for a fun day in the woods or even an overnight. They have spent many hours scooting along in her golf cart exploring the campground. Claire always places the best interests of the clients before anything else, and is a staunch advocate for their rights and personal well-being. The staff also enjoy the time they get to work with Claire. She is easy-going, supportive and always there to lend a hand. We look forward to many more years working alongside Claire.



Ten Year Service Award

Roussa Bizimana

Roussa has worked exceptionally hard with the clients at the 38th Street Community Home. You can always count on Roussa to keep you entertained. Roussa can be counted on to be a wonderful mentor and always has a smile on his face. His co-workers admire his dedication and flexibility and really enjoy any opportunity they get to work with him. He is very active and fit and is a real inspiration to both the clients and the staff. We congratulate Roussa on reaching this milestone.



Ten Year Service Award

Innocent Ezenwile

Innocent is a force to be reckoned with. In his ten years with CSPD he has worn many hats and can always be counted on to do whatever is asked of him which includes moving furniture, making dump runs, putting furniture together and occasionally doing some odds and ends. He has proven himself to be indispensable. Innocent can also always be counted on to support the clients he works with in a fun and carefree manner and is always a joy to work with. Innocent really excels in working one on one with clients and is able to encourage and support those clients in many ways to ensure that they are enjoying the best quality of life ever. We could not do it without Innocent and consider ourselves to be very fortunate to have a staff of his caliber as a member of our team.



Ten Year Service Award

Chinwe Okafor

Chinwe joined the CSPD in 2011 and has been an integral part of every team she has worked with since that time. Chinwe is a happy lady and brings a smile to the clients and staff that she works with. Chinwe is a hard-working, dedicated individual who makes a positive impact on the clients that she supports. She has an infectious laugh and makes everyone's days brighter by just showing up. We are so pleased that we get to continue our relationship with Chinwe and can't wait to see what the future holds.



Ten Year Service Award

Sunday Jegede

There are not enough words to describe the impact that Sunday has had on the clients that he supports at the 41st Street Community Home. Sunday comes into work for every shift eager and ready to make a difference and he does just that. He goes the extra mile to support his co-workers and does whatever it takes to make sure the clients have a good day and reach their life goals. Sunday has a very positive outlook and is often seen praising his co-workers or pointing out all that they have done well. He is an all-around wonderful person and is a bright star here at CSPD.



Client Recognition Award

Lee Davis

Lee came to CSPD in 1997. Since that time he has moved through CSPD's many living situations. Lee's most recent move was on September 28, 2019. Lee moved from Independent living to the 38th Street Community Home. It was here that Lee decided on developing a healthier lifestyle. With the guidance of his support staff, Lee began making better food choices, and developing a daily workout routine. Even through the difficult times of Covid 19 and the reoccurring restrictions, Lee has stuck with this goal. So far, Lee has lost approximately 75lbs and 3 clothing sizes. Lee pursues his daily workout routine faithfully, including weekends and has inspired a few of his support staff that work with him to begin their own weight loss journeys.

Congratulations Lee on your hard work and amazing year!



Staff Recognition Award

Ade Oduwale

Every year we get to celebrate an individual staff member who has gone above and beyond during the course of their work with CSPD. Like every year we are fortunate to have countless staff who qualify for this award, but we can only choose one. While we are always in awe of the support that every single one of our staff has provided this year we are super excited to give this award to one of the best: Ade Oduwale!

Ade is one of the most dedicated people you will ever have the pleasure to meet. He provides the most amazing support and does whatever he can to make sure that he is able to facilitate whatever the client's needs are. He has been described as being "client focused and always has the individual's best interests at heart and he knows what is important to the clients and inspires them to be motivated, simply put he is OUTSTANDING". No truer words have ever been spoken, Ade provides amazing guidance and support to the staff he is the Team Leader for and leads by example. Over the past year Ade has spent more time at the Community Home than he has spent at home with his family and even takes time on his weekends to ensure a client gets transported safely for family visits. You really couldn't ask for more. On top of this Ade is our resident tech superstar and regularly comes up with ideas and suggestions to streamline our processes to ensure that we are able to spend as much time with the clients as possible. You can see why we are so happy to have him among our many superstars and consider ourselves so very fortunate to have him on our team.

Independent Auditors' Report

OPINION

We have audited the Statement Income and Expenditures (Appendix 1.0, Schedule D) for Calgary Society for Persons with Disabilities for the year ended March 31, 2021. Expenditures are calculated in accordance with the definition in Section B of the Contract for Service Expenditures, Service Delivery Expenditures and Administration Expenditures ("Agreement for Service Provider Services") dated April 1, 2020 between The Persons With Developmental Disabilities Calgary Region Community Board and Calgary Society for Persons with Disabilities.

In our opinion this statement presents fairly, in all material respects, the income and expenditures for the year then ended in accordance with the provisions of the Agreement for Service Provider Services referred to above.

BASIS FOR OPINION

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Statement section of our report. We are independent of the Calgary Society for Persons with Disabilities in accordance with the ethical requirements that are relevant to our audit of the statement in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

EMPHASIS OF MATTER - RESTRICTION ON DISTRIBUTION

Although the statement is prepared in accordance with Canadian accounting standards for not-for-profit organizations, it is prepared to assist the Society in meeting the requirements of the Alberta Ministry of Community and Social Services. As a result, the statement may not be suitable for another purpose. Our report is intended solely for the Society and the Alberta Ministry of Community and Social Services and should not be distributed to parties other than the Society or the Alberta Ministry of Community and Social Services.

Our opinion is not modified in respect of this matter.

MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL INFORMATION

Management is responsible for the preparation and fair presentation of this financial information and for such internal control as management determines is necessary to enable the preparation of this financial information that is free from material misstatement, whether due to fraud or error.

Independent Auditors' Report

AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on this financial information based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial information is free from material misstatement. An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial information. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial information, whether due to fraud or error.

In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial information in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial information.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our unqualified audit opinion.

Calgary, Alberta

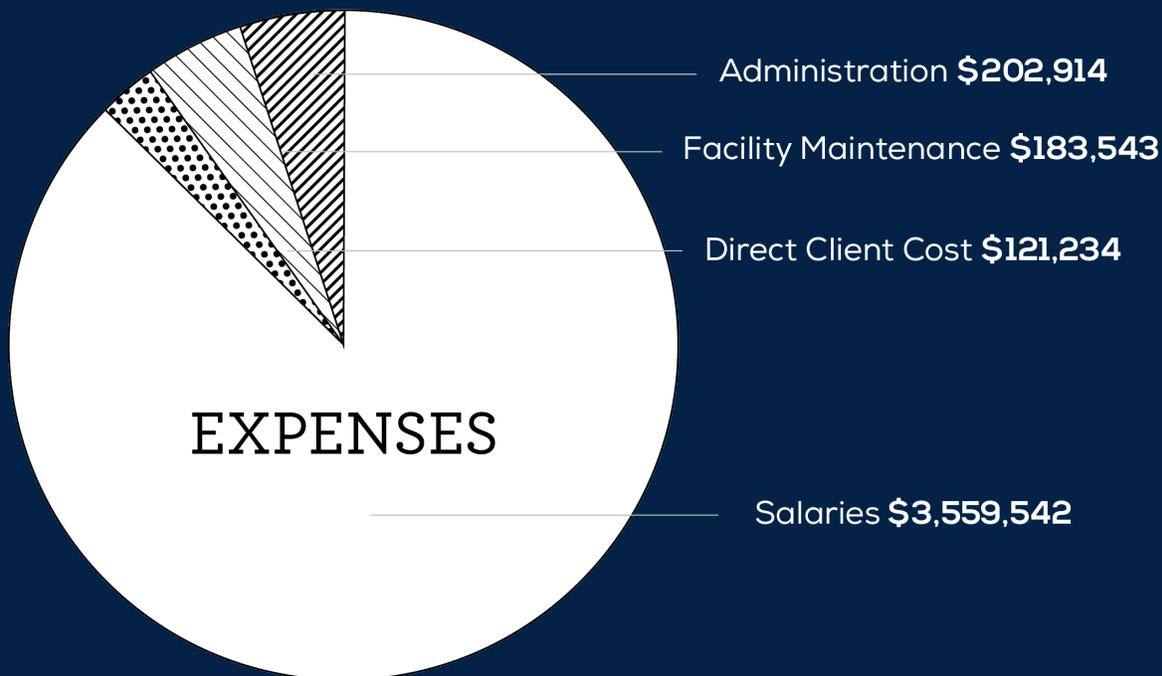
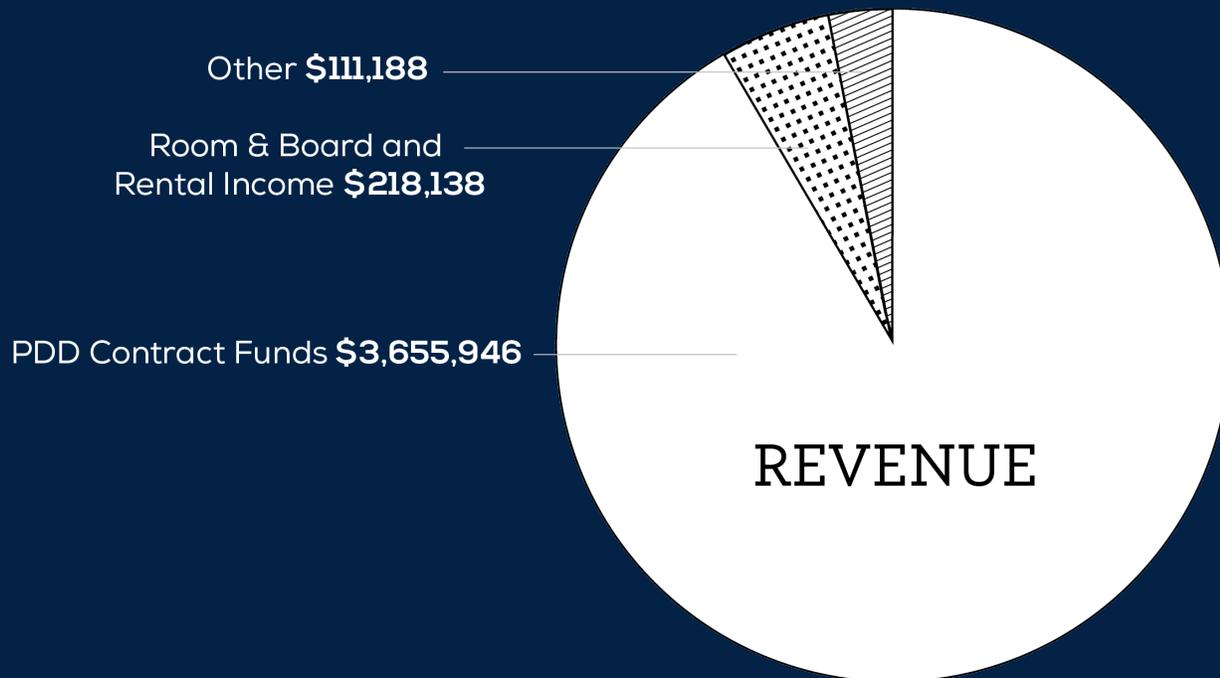
May 19, 2021

Chartered Professional Accountants

Horizon Group

Combined Statement of Operations and Changes in Net Assets

For the Year Ended March 31, 2021	2021	2020
INCOME		
Government operating contract	\$ 3,641,330	\$ 3,520,908
Room and board and rental income	218,138	213,675
Fundraising and casino	81,880	139,019
Federal wage subsidy (Note 7)	25,000	-
Alberta critical workers benefit (Note 7)	14,616	-
Interest income (Note 6)	2,185	9,205
Other income	2,123	9,630
	\$ 3,985,272	\$ 3,892,437
EXPENSES		
Amortization	66,644	61,981
Automotive	15,233	18,273
Food	101,640	102,500
Fundraising	84	3,029
Insurance	15,051	14,169
Interest and bank charges	695	805
Office and supplies	55,885	48,682
Professional fees	15,646	13,359
Repairs and renovations	30,754	26,398
Small appliances and linens	15,868	10,575
Staff and community relations	30,037	40,825
Staff development	10,480	5,466
Telephone and utilities	55,226	55,088
Travel	4,277	6,768
Wages and benefits	3,559,542	3,428,928
	\$ 3,977,062	\$ 3,836,846
EXCESS OF INCOME OVER EXPENSES BEFORE THE FOLLOWING	8,210	55,591
Settlement of legal claim (Note 8)	90,171	
	(81,961)	55,591
(DEFICIENCY) EXCESS OF INCOME OVER EXPENSES	(81,961)	55,591
NET ASSETS, BEGINNING OF YEAR	1,520,778	1,465,187
NET ASSETS, END OF YEAR	\$ 1,438,817	\$ 1,520,778



2020/21 Donations

Caroline Lee	Bert & Norma Sparrow Fund	James & Joan Price
James & Sandra Beatt	Gatespar Holdings Ltd.	Margaret Rodway
Sylvia & Yvon Belanger	In memory of Fran McInnis	Geraldine & Jurgen Scharff
Gill Bell	Jean Gietz	Lydia Shaddick
Benevity Community Fund	Gunther's Masonry Construction	Martin Shaddick
Ken & Della Boechler	Valerie Hamilton	Jaqueline Shaddick
Canada Helps – COVID Community Care Fund	Faye Hank	Keith & Maureen Shields
David Cheney	Bill & Nancy Hay	Heather Smithson
Joyce Clarke	Bill & Nancy Hay	Heather & Ron Sparrow-Barsotti
Arley & Myra Cocks	on behalf of Pam Brown and Family	Marlene Steinacker
Ron Cohen	Bill & Nancy Hay	Karen Steinacker
In memory of Dennis Herman	on behalf of Penny Fagerheim and Family	Sue Thompson
Cheryle Cote	Horizon Group Professional Chartered Accountants	Norma Thurston
John Craft	Florence Howell	Janice Tudor
Crescent Point	Don Kahut	On Behalf of Scott Broadfoot's Family
Mauro Di Benedetto	Katarina Kicovic	Sanjeeva Vallepalli
Heinz Doerr	Margaret Law	VMP Financials Group INC
Bruce Douglas	Nadine Leblanc	Sean Vosburgh
Paulie Duhaime	Tara Leeder	Robert & Shirley Ware
Edon Management	Brian Malkinson	David & Irene Watson
Penny & Grant Fagerheim	Chloe McBean	James & Abby Werenka
Patrik Foff	Steven McCaffrey	Lloyd & Trudy Wilson
Cheryl Fox	Jen McLeod	Roberta Zaiser
In honour of Eva Cheney	Ann Mitchell	Susan Ziriada
Ross Sparrow Family Gatespar Holdings Ltd.	Dr. Darrell & Carla Morden	
	Alex Prediger & Teresa Engel	
	Randy Prevost	
	Teena Prevost	

Special Thanks & Acknowledgements

EXECUTIVE BOARD OF DIRECTORS

Ian Main
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Heather Sparrow-Barsotti
Vice Chairperson

Sean Vosburgh
Treasurer

Sean Hann
Secretary

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Adolfo Peters
Director

Chloe McBean
Director

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Mickey (Ursula) Greiner
Executive Director

Sheri Wyllie
Residential Coordinator

Tamara (Tammy) Rietveld
Program Coordinator

Karen Young
Community Outreach Monitor

Lenni Rae
Bookkeeper

Dallal Taylor
Admin Assistant

SPECIAL THANKS

Ministry of Community and
Social Services

Calgary Region, Disability Services
PDD Program

Ministry of Alberta
Infrastructure & Transportation

Ina Jean Gietz, Family and Friends
Auxiliary Chairperson

Matter Studio
Concept & Design

Join us & Become a Member

**SHOW YOUR SUPPORT FOR CSPD AND THIS YEAR'S MEMBERSHIP
DRIVE BY PURCHASING A MEMBERSHIP.**

Members are authorized to vote at the Annual General Meeting and/or
Special Meetings of the Society.

Members will receive invitations to special events, such as the
Stampede BBQ, Annual Christmas Party and Recognition Awards.

The more members CSPD collects, the stronger our voice will be
when advocating for our clients.

*Please note: Members must be of legal age and have paid their membership fee for the current year.



In Memory of Larry Hank

FEBRUARY 15, 2021

Larry Charles Hank of Calgary, AB, passed away at the age of 52 years.

As we Remember Larry, one cannot help but admire how he lived his life despite the challenges he faced. He was a kind soul, a friend to everyone who knew him and a gentle giant who appreciated life and lived it on his terms. His thirty-year career with the incredible Venturers organization was a labour of love. Larry was a beloved client at CSPD for 30 years.

Larry leaves behind his brother John, also a CSPD client, who will miss Larry.

Thank you to everyone at CSPD, especially Ana and Romi Aron,
for their many years of care and support for Larry.



With our people, great

things are

possible.

