

VISIBILITY FOR DISABILITY

 Calgary Society for Persons with Disabilities



45TH ANNUAL REPORT 2018/19

OUR MESSAGE TO YOU

The Calgary Society for Persons with Disabilities (CSPD) believes everyone deserves to be a valued, contributing member of society. Through quality residential services and community access, our mission is to empower adults living with developmental disabilities to reach their potential throughout all stages of life.

In June, we proudly launched “Visibility for Disability,” a campaign focused on correcting the chronic underrepresentation of disabled persons in social media. With CSPD’s support, individuals with developmental disabilities in Alberta have championed multiple causes, improving their own quality of life and their society as a whole. Yet, these informed, passionate and confident speakers are often lost in popular media. The “Visibility for Disability” campaign originated from the idea that popular media lacks visibility for persons with disabilities. We are proud of this campaign, and inspired by the future possibilities of individuals with disabilities having greater representation in everyday media. Our appreciation goes out to WAX partnership inc. for producing “Visibility for Disability” as well as this annual report.

Another notable moment for CSPD this year was achieving a score of 100% in the November 2018, Creating Excellence Together Accreditation. The Creating Excellence Together (CET) Standards are the provincial benchmark for assessing the three main service delivery components of our operation: individuals’ quality of life, quality of service to maintain quality of life, and an organizational framework to support both. Our score of 100% illustrates how the CSPD is committed to providing exceptional service to our clients at the individual, family, employee, funder and stakeholder level, while continuously striving for quality improvement.

Essential to our organization, it is only through fund development that we are able to live up to our mission for our clients. Because of generous support from our donors, this year we were able to subsidize a renovation for one of our wheel chair accessible homes, develop a therapeutic sensory room and purchase much needed furnishings and equipment.

Especially successful and fun was our 3rd annual dueling piano fundraiser which was well attended and featured our biggest Silent Auction ever. Our next event will take place on November 10th, so mark your calendar and join us for another dueling piano fundraiser.

By the time you read this report, we will have participated in our 4th Annual Scotiabank Challenge. This year, we had the opportunity to collaborate with Core Construction, a company who values partnerships with non-profit organizations. This is an important opportunity for the CSPD, as raising public awareness and building partnerships is just as important as raising funds to provide our clients the best possible service.

We would like to express our deep appreciation to our dedicated employees and team members. Our heartfelt congratulations go out to the recipients of this year’s service awards, with five, ten, fifteen, twenty and thirty years of service.

Special acknowledgements go out to Ms. Maryl Daloos the recipient of the Employee Recognition Award and a respected team member at the Rosscarrock B

Community Home. Our congratulations also goes out to Mr. Mark Frulling, who is determined to live his best life and is deserving of the 2019 Client Recognition Award.

Ian Main

Chairperson, Board of Directors

Mickey (Ursula) Greiner

Executive Director



SERVICE RECOGNITION AWARDS

This year we have an amazing group of staff to recognize with service awards.

These service awards cover various positions within CSPD and all positions that play a vital role in the smooth running of the organization. They say it's the people that really make a place memorable and that is especially true with us. CSPD has the most committed, hardworking, intelligent and valuable staff imaginable, and we could not be more blessed. This ranges from relief staff to part time staff, to full time staff to Team Leaders, Community Resource workers and Supportive Roommates. All these people provide excellent service to the individuals they support as well as to their fellow team members. The words used to describe these people speak to the kinds of individuals they are, and why we are so lucky to work alongside them. Over and over again these people prove themselves to be hard working, easy going and a constant source of inspiration. We have enjoyed working alongside these amazing people and look forward to many more years of gaining from what they have to give. Our gratitude goes out to:



BECKY



DONATUS



OPEYEMI



RICK



BRIAN



ASTRID

FIVE YEAR SERVICE AWARDS

Becky Oben
Full Time

Rosscarrock A Community Home

Honey Farah
Part Time

41st Street Community Home

Scholastica Makanjuola
Relief Support Worker

TEN YEAR SERVICE AWARDS

Donatus Okafor
Full Time
37th Street

Opeyemi Lawrence
Full Time
72nd Street

Rick MacPherson
Part Time
ILS/Supportive Roommate

FIFTEEN YEAR SERVICE AWARDS

Brian Giggs
Community Access Worker

Astrid Menzies
Part Time
Rosscarrock B Community Home

A black and white portrait of Agata Morales, a woman with long, light-colored hair, wearing a dark top and a scarf. She is looking directly at the camera with a slight smile. The background is a solid blue color.

TWENTY YEAR SERVICE AWARD

AGATA MORALES

Nowadays it is rare to find people who commit to their jobs for 5 or 10 years which is why we are especially privileged to have a valued employee who has been with us for the past twenty years. Agata Morales is kind, caring and so incredibly skilled at her job that we really don't know what we would do without her. Agata is the Team Leader at the Rosscarrock B Community Home and has been working with the same group of staff for the past 15 years. The ladies that she supports have gained so much from her dependable work ethic and commitment. CSPD is so lucky to have her as part of our team.

We can't wait to continue celebrating her for many more years to come.



THIRTY YEAR SERVICE AWARD

TARA STOREY

Another rare and wonderful person we'd like to recognize is Tara Storey, who for 30 years has gone above and beyond in her position as the Team Leader at the Wildwood Community Home.

Tara has worked with two of the clients at Wildwood for over 25 years of her time at CSPD making her so much more than a support staff; to us Tara is family. Tara has experienced so much in her tenure at Wildwood. She has supported many staff who have grown from her leadership style and has been an amazing role model to everyone around her.

Tara has raised a wonderful son while continuing to work the demanding hours and shift work that is necessary in a Community Home. She has supported the clients in all aspect of their lives both good and bad and has done so with amazing grace and dignity.

There are no words to describe the impact that Tara has had on CSPD but if we had to try we would use words such as: committed, reliable, kind, resourceful, joyous and—most of all—an integral part of our family. We are so honoured to celebrate Tara in all her various accomplishments and look forward to what the future holds for her.

A black and white portrait of Sheri Wyllie, a woman with dark, curly hair and glasses, wearing a patterned top and a necklace. The portrait is set against a solid blue background. A white horizontal bar is overlaid across the bottom of the portrait, containing the text 'THIRTY YEAR SERVICE AWARD' in blue, all-caps, sans-serif font.

THIRTY YEAR SERVICE AWARD

SHERI WYLLIE

Our sincere congratulations also go out to Ms. Sheri Wyllie, our CSPD Residential Coordinator, for thirty extraordinary years of service. Words cannot express how grateful we are for her unwavering commitment and dedication to the CSPD individuals, families, and employees.

Sheri is vital to CSPD's overall success and achievements. Sheri's expertise, years of service, and dedication greatly contributed to the CSPD, and this is not the first time she's been recognized for providing exceptional service. In her role as Residential Coordinator, Sheri is responsible for ensuring front line teams have the resources, training and competencies to provide the best support possible. In addition, she is also a key person for developing policies and procedures, monitoring health and safety, overseeing training and development, and taking on various initiatives which benefit the overall wellbeing of the CSPD.

Sheri was part of the disability movement, which saw people leaving large institutional settings and moving into community services. Over the years, Sheri was instrumental in supporting individuals to build full lives supported by dedicated and well-trained teams.

Today, she is a strong advocate for the CSPD employees. This has earned her the admiration of both residential and leadership teams. Sheri demonstrates her commitment to the CSPD clients and families on a daily basis; she can be counted on and is available 24/7 to assist in any emergency or to address urgent concerns. This speaks to her caring nature and consideration for others. Those who know Sheri well know she has a great sense of humour, even and especially during challenging times.

We are proud to recognize Sheri's 30th milestone anniversary. Under her leadership, CSPD continues to succeed and exceeds our own expectations.

A black and white portrait of Mark Frulling, a man with glasses and a goatee, smiling. The portrait is set against a solid blue background. Below the portrait, the text 'CLIENT RECOGNITION AWARD' is written in white, uppercase letters on a dark blue horizontal band.

CLIENT RECOGNITION AWARD

MARK FRULLING

When Mark joined CSPD almost 5 years ago he was a very shy young man who sincerely wanted to get out in the world and forge out a life for himself. Even after facing challenging health issues Mark was eager to push forward—learn new skills and meet new people. Mark learned daily living skills, important social skills and through doing so dramatically improved his self-esteem, self-confidence and self-worth.

After some time Mark found that he could identify what he wanted, and became a strong self-advocate. He was able to give a voice to what he felt was a right fit for him in his life. When life continued to have its challenges Mark learned how to navigate the obstacles and developed coping skills. He went from being easily flustered and anxious to stronger and more assertive, able to handle stressful situations far more easily.

Mark's physical appearance also transformed as he came into himself. He smiles more easily, and his new-found friendly personality has brought him new friendships and social connections. He enjoys his sports, and loves when his friends come over to his apartment to watch with him so much, that his place is always clean and ready for company.

Mark is very punctual at attending his day program, and is open to new ideas and opportunities to expand his knowledge. Mark recently completed a 12-week Men's group where he openly shared his experiences, and was a great addition to the class. Mark watches the news and can discuss the happenings in the world around him. He is keenly interested and has a genuine personality.

It is truly amazing to witness the growth this young man has shown. Mark is an inspiration, and we're proud to call him our CSPD Client of the Year.



STAFF RECOGNITION AWARD

MARYL DALOOS

The recipient of our Employee Recognition Award this year is Maryl Daloo. The Employee Recognition Award is given each year to recognize a CSPD employee who has gone beyond expectations to make a difference in the lives of the clients they support. While CSPD has so many staff who deserve to be commended for their hard work and superior skills, we are fortunate to have Maryl and are thrilled that she was chosen for this recognition award. Maryl has worked alongside Tanya Doerr in her Community Access program for several years and provides the highest quality of support imaginable. She supports Tanya in the community with her volunteering, social and leisure pursuits. Tanya has flourished with Maryl's support. Maryl makes a difference every day and does so with a quiet dignity that almost goes unnoticed; she truly personifies exactly what a support worker is supposed to do. Maryl is able to keep up with the fast pace that Tanya sets in all of her endeavours, which is no small feat. She is always so cheerful and positive, and everyone admires her skills. She is always on top of any situation that may arise and provides supports in such a way that Tanya thrives and enjoys a better quality of life because of it. We often find ourselves talking about what Maryl has achieved and the important role that she has within CSPD and we are so honoured to recognize her for all that she does.

INDEPENDENT AUDITORS' REPORT

TO THE MEMBERS OF CALGARY SOCIETY FOR PERSONS WITH DISABILITIES

We have audited the accompanying financial statements of Calgary Society for Persons with Disabilities which comprise the Statement of Financial Position as at March 31, 2019 and the Combined Statement of Operations and Changes in Net Assets, Statement of Cash Flows, Fundraising Statement of Operations, Residence Statement of Operations, Persons with Developmental Disabilities Statement of Operations and Casino Statement of Operations for the year then ended and a summary of significant accounting policies and other explanatory information.

MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL STATEMENTS

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not for profit organizations and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our unqualified audit opinion.

OPINION

In our opinion these financial statements present fairly, in all material respects, the financial position of the Society as at March 31, 2019 and its financial performance and its cash flows for the year then ended in accordance with Canadian accounting standards for not for profit organizations.

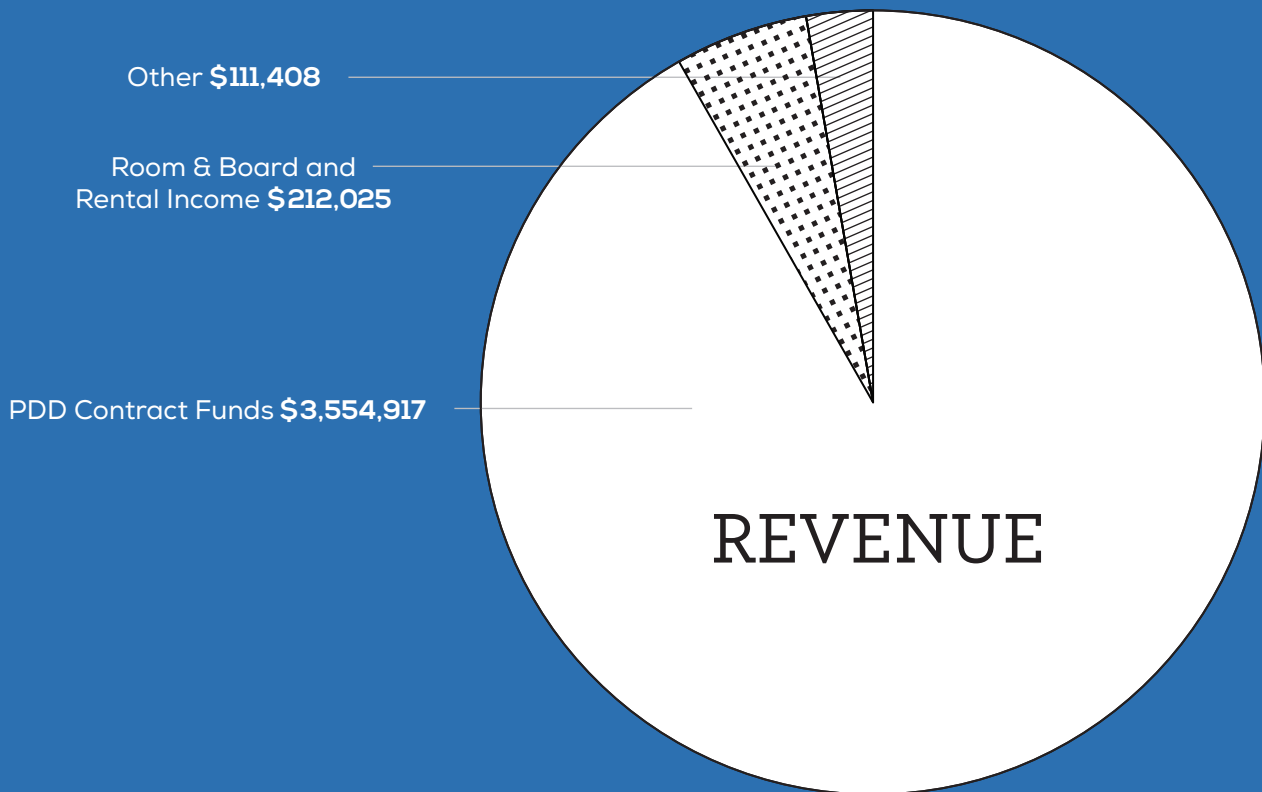
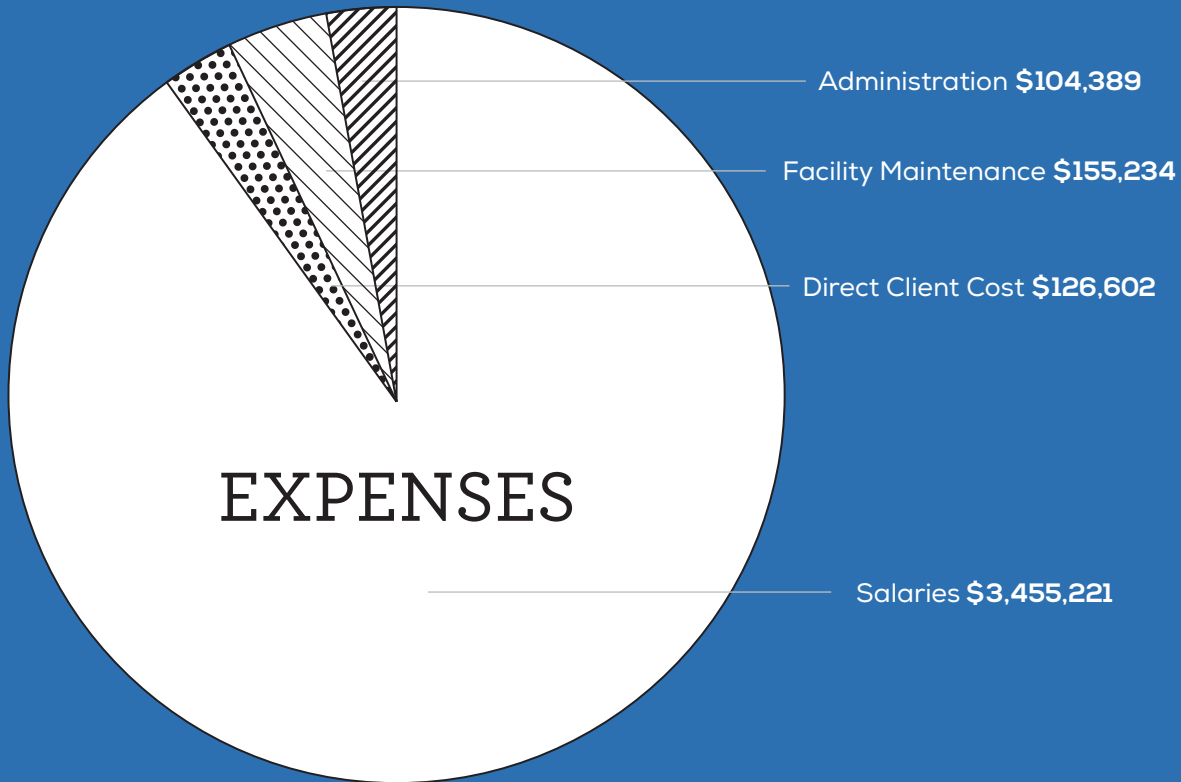
Horizon Group

Calgary, Alberta
May 22, 2019

Chartered Professional Accountants

COMBINED STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS

For the Year Ended March 31, 2019	2019	2018
INCOME		
Government operating contract	\$ 3,554,917	\$ 3,363,860
Room and board and rental income	212,025	201,700
Fundraising and casino	93,425	94,066
Interest income (Note 5)	8,323	3,991
Other income	9,660	2,350
	<u>\$ 3,878,350</u>	<u>\$ 3,665,967</u>
EXPENSES		
Amortization	47,654	45,311
Automotive	16,022	9,958
Food	99,000	89,100
Fundraising	4,106	4,069
Insurance	13,207	13,442
Interest and bank charges	908	868
Office and supplies	36,862	31,425
Professional fees	19,130	21,574
Repairs and renovations	24,480	30,459
Small appliances and linens	12,636	11,946
Staff and community relations	43,404	37,413
Staff development	4,085	13,887
Telephone and utilities	57,257	50,435
Travel	7,474	5,190
Wages and benefits	3,455,221	3,253,954
	<u>\$ 3,841,446</u>	<u>\$ 3,619,031</u>
GAIN ON DISPOSAL OF PROPERTY AND EQUIPMENT	1,109	
EXCESS OF INCOME OVER EXPENSES	38,013	46,936
NET ASSETS, BEGINNING OF YEAR	1,429,174	1,382,238
Reallocate proceeds on sale of vehicle to deferred revenue	(2,000)	
NET ASSETS, END OF YEAR	<u>\$ 1,465,187</u>	<u>\$ 1,429,174</u>



2018/19 DONATIONS

Adolfo Peters
Alexander Prediger
Ann Mitchell
Arley and Myra Cocks
Bill Watson
Brenda Duran
Brian Moore
Bruce Douglas
Calgary Foundation
Hay Family
Carma Bourbonniere
Caroline Lee
Chloe McBean
Monthly through Canada Helps
Chubb Life Insurance of Canada
D.A.R. Rentals Co. Ltd.
Danny and Linda Klepper
Darren Haynes
Dave and Irene Watson
Della Boechler
Don and Phoebe Kesteven
Donald Kahut
Elden and Dianne Trach
Frank Reither
Gatespar Holding Ltd
Bert & Norma Sparrow Family
Gill Bell
Glenna Miller
Gryphon Benefits
Gunthers Masonry Construction Ltd.
Heather Smithson & David Cockbain
Heather and Ron Sparrow-Barsotti
In Memory of William Young
Heinz Doerr
Henry & Irma Kamieniecki
Horizon Group Professional
Ian Main
Jean Gietz
Jim and Colleen Harte
Joan Knight

Joan Price
John Shaddick
Katarina Kicovic
Kathy Gellatly
Katrin Cheney
Keith and Maureen Shields
Linda Gacek
Lloyd and Margaret Rodway
Lori and Lee Hunt
Louise Shade
Lydia Shaddick
Lynn and Darrell Goldfeldt
Margaret Law
Marika Gibson
Mark Halliday
Maureen Bellefeuille
Melissa Hicks
Mickey (Ursula) Greiner
Pamela Sparrow
Patrik Foff
Paulie Duhaime
Pembina Pipelines
Randy Prevost
Remedy Holdings Inc.
Sandie Cheney
Sean and Carla Vosburgh
Sheldon Chernishenko
Sue Thompson
Sylvia & Yvon Belanger
Tamara Wallace
Tanya Platt
Tara Leeder
Toby Douglas
Trudy and Lloyd Wilson
Ty Serson
Val Hamilton
VMP Financial Group Inc.
Walter and Frankie Gacek

GIFTS IN KIND

Bill and Nancy Hay
Blaire Pederson
Brad Robertson
Burwood Distillery
The Calgary Stampede
Chrissy Pavlis
Crystina Lusney
Daphanine Dilillo
David Cheney
Eva and Sandi Cheney
Gerald Miller
Gill Bell
Gryphon Benefits - Mark Foff
Horizon Group
Jackie Hickson
Joanne Brodersen
June Round
Kensigton Wine Market
Marly Hannah
Martin Gelinias
Mickey Greiner
Mike and Fran Reid
Richard Gotfried
Sandra Jansen
Ron Robinson and Karen Sharp
Scott Smith
Sylvia Gibson
Tara Leeder
Teena Prevost
The Brick
The Keg
The Sparrow Family
Vicki Humphries

2018 FUNDRAISING EVENTS

QUALITY OF LIFE CHALLENGE – SCOTIABANK MARATHON

Total Amount Raised - \$6,400

Corey's Crusaders

Eva's Advocates

Team Ross

Mickey's Team

BURN 'N MAHN DUELLING PIANOS EVENT

Total Amount Raised - \$15,500

Individual contributions to this event
are mentioned under donations.

SPECIAL THANKS & ACKNOWLEDGEMENTS

EXECUTIVE BOARD OF DIRECTORS

Ian Main
Chairperson

Heather Sparrow-Barsotti
Vice Chairperson

Sean Vosburgh
Treasurer

Sean Hann
Secretary

BOARD OF DIRECTORS

Sandie Cheney
Director

Adolfo Peters
Director

Brad Kossawan
Director

ADMINISTRATIVE TEAM

Mickey (Ursula) Greiner
Executive Director

Sheri Wyllie
Residential Coordinator

Tamara Rietveld
Program Coordinator

Sue Thomas
Community Outreach Coordinator

Lenni Rae
Bookkeeper

Dallal Taylor
Admin Assistant

SPECIAL THANKS

Ministry of Community
and Social Services

Calgary Region, Disability Services
PDD Program

Ministry of Alberta
Infrastructure and Transportation

Ina Jean Gietz, Family and Friends
Auxiliary Chairperson

WAX
Concept and Design

Westcor
Scotia Challenge

IN MEMORY OF

SCOTT ALEXANDER MCLACHLAN



January 22, 1968 - April 21, 2019

Scott McLachlan passed away peacefully on April 21, 2019 with his family by his side. He is sadly missed by his wife Eileen; father Ian (Coleen); sisters Kathy (Dan) and Linda (Darcy); as well as his in-laws Linda and Bruce McLean, their children JB (Ondine) and Abby (Jimmy) plus his many nieces and nephews.

“Who would have thought Scott would have the full life when he was a baby in the hospital. It was first believed that people with Downs belonged in institutions. Mom had to fight a nurse to keep her son. Scott’s childhood was filled with good friends, amazing neighbours and family vacations. We believed Scott could do anything and gave him the chance to prove exactly that. Installing those beliefs led to his 22-year marriage to his energetic little spitfire wife Eileen.

Scott loved being a prankster, going to dances, being involved in Special Olympics and enjoying family vacations. Scott was an extreme Calgary Flames and Calgary Stampeder fan. He could tease you about your teams losing but don’t you dare tease him about Calgary losing!

Thank you to all the dedicated CSPD team members, who supported Scott right until the very end, especially Joy Dorado, Sheryl Dulagan and Ronnaley Cayenne.” – The McLachlan Family

DONNA NESDOLY



Donna Nesyoly passed away suddenly on September 20, 2018 with her family by her side. Donna was a caring daughter, sister, aunt and friend to the many people she touched during her life. In her last years Donna resided at the Southwood Care Centre, and CSPD supported her within the Community Access Program.

Donna was a cherished client at CSPD for 34 years. Her friends and staff were inspired by her humour and love of the simple things in life. She will be remembered fondly for her love of country music and dancing. Donna had a plethora of favourite songs, her all-time favourite being The Lion King. Donna was also musically inclined, at one time playing the accordion.

Donna will be warmly remembered for the outgoing person she was. She always enjoyed dinner with friends, attending the CSPD parties, and going out into the community with her CSPD Support Worker Jeannette.

To everyone who supported Donna, she appreciated the time and support you provided.